Our weekly charges

Ballyoan House

2025-26

Rent	**£146.32**
Service	**£100.03**
Heat	**£9.92**
Care	**£259.46**
Individual Care Charge*	**£73.90-£110.40**
Support	**£225.03**
Food	**£71.26**
Laundry	**£8.89**

*Based on care needs

Total charge of **£862.82- £931.31** per week

Our weekly charges explained…

Before moving into your new home one of our Housing Officers will undertake a financial review to help identify any benefits or help with charges that you might be entitled to.

Housing Benefit may cover all or part of the following charges based on an assessment of your income, savings, property and other capital; if not, you must pay these charges in full:

Rent

This is the rental charge for your property.

Service

This charge covers the cost of the shared services we provide in your home such as heat & lighting, cleaning, gardening, laundry equipment & its upkeep and maintenance of common areas.

Supporting People may cover all or part of the following charges based on an assessment of your income, savings, property and other capital; if not, you must pay these charges in full:

Support

This covers the cost of providing you with tailored individual support and will be based on an assessment of your individual needs.

You are responsible for paying the following charges in full (unless otherwise stated):

Care

This covers the cost of meeting your assessed care needs. This will normally be paid by the local Health & Social Care Trust with the exception of Housing with Care.

Individual Care Charge

This charge is equivalent to your Personal Independence Payment (Daily Living Component) and reflects your individual care needs as assessed by the Social Security Agency.

Heat

This charge covers the cost of heating your individual home.

Food

This charge covers the cost of your meals. You will be refunded for any meals you choose not to take on the scheme.

Laundry

This optional charge covers the cost of us washing & ironing your laundry. You can choose not to use this service.

Cleaning

This charge covers the cost of cleaning your individual home and windows within certain Learning Disability schemes only.

Rates

This charge covers the rates bill for your home within Sheltered Housing only.

Other important information…

Increase in charges

We will tell you at least 28 days in advance of any increase or change to your charges.

Paying your charges

Your charges are due weekly in advance. Direct Debit is our preferred method of payment; however the following methods are also available:

- Swipe card (request from your Housing Officer)
- Standing order
- Debit card payment by telephone.

Payments can also be made fortnightly or 4 weekly in advance to suit your personal circumstances.