



# Our weekly charges

## Killowen House *(Housing with Care)*

2021-22

Rent



**£57.16**

Service



**£24.54**

Heat



**£5.88**

Care



**£89.60**

Support



**£115.85**

Food



**£54.93**

Laundry



**£2.28**

Total charge of **£350.24** per week

# Our weekly charges explained...

Before moving into your new home one of our Housing Officers will undertake a financial review to help identify any benefits or help with charges that you might be entitled to.

**Housing Benefit may cover all or part of the following charges based on an assessment of your income, savings, property and other capital; if not, you must pay these charges in full:**

## Rent

This is the rental charge for your property.

## Service

This charge covers the cost of the shared services we provide in your home such as heat & lighting, cleaning, gardening, laundry equipment & its upkeep and maintenance of common areas.

**Supporting People may cover all or part of the following charges based on an assessment of your income, savings, property and other capital; if not, you must pay these charges in full:**

## Support

This covers the cost of providing you with tailored individual support and will be based on an assessment of your individual needs.

**You are responsible for paying the following charges in full (unless otherwise stated):**

## Care

This covers the cost of meeting your assessed care needs. This will normally be paid by the local Health & Social Care Trust with the exception of Housing with Care.

## Individual Care Charge

This charge is equivalent to your Personal Independence Payment (Daily Living Component) and reflects your individual care needs as assessed by the Social Security Agency.

## **Heat**

This charge covers the cost of heating your individual home.

## **Food**

This charge covers the cost of your meals. You will be refunded for any meals you choose not to take on the scheme.

## **Laundry**

This optional charge covers the cost of us washing & ironing your laundry. You can choose not to use this service.

## **Cleaning**

This charge covers the cost of cleaning your individual home and windows within certain Learning Disability schemes only.

## **Rates**

This charge covers the rates bill for your home within Sheltered Housing only.

# **Other important information...**

## **Increase in charges**

We will tell you at least 28 days in advance of any increase or change to your charges.

## **Paying your charges**

Your charges are due weekly in advance. Direct Debit is our preferred method of payment; however the following methods are also available:

- Swipe card (request from your Housing Officer)
- Standing order
- Debit card payment by telephone.

Payments can also be made fortnightly or 4 weekly in advance to suit your personal circumstances.